



c360 Solutions Multi-Field Search for Microsoft CRM 3.0

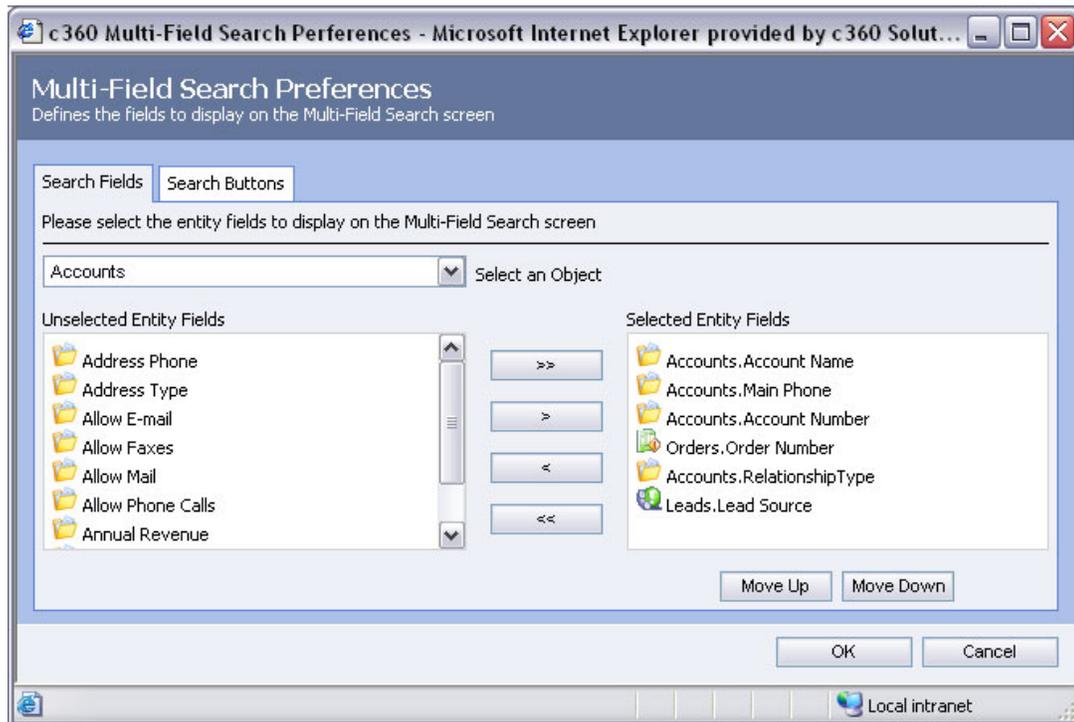
Overview

c360 Solutions Multi-Field Search is a Microsoft CRM enhancement that provides Microsoft CRM users with a quick search screen that is fully configurable for each CRM user. Multi-Field Search is ideal for Sales and Service users who frequently search for CRM records. c360 Multi-Field Search allows Microsoft CRM users to:

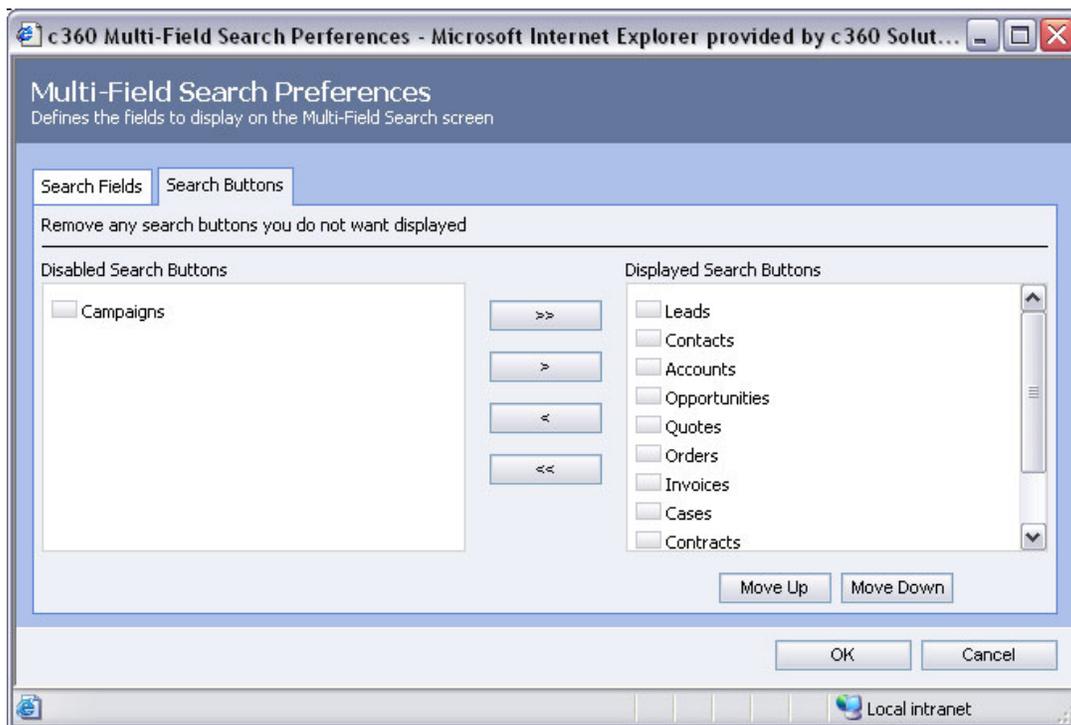
- Configure quick search screens by user with the fields they most frequently search
- Search across multiple record types after entering search criteria only once
- Take advantage of CRM's 'Quick Find' view to search across multiple fields simultaneously
- Select fields from among CRM's standard and custom-configured fields
- Select which search buttons appear and, thus, which CRM record types to search
- Take actions against search results such as merging records, sending email, etc.
- Work from a single screen to access multiple CRM record types

Account Name	Account Number	Primary Contact	Address 1: City	Main Phone	E-mail	Address 1: Shippi... C
A Bike Store	AB554G45	Dorner, Herbert	Renton	555-0136	someone@example.com	Postal Mail 0
Account with a really, really, really long name						1
Active Cycling	ACTBBDC3	Dumitrascu, Adrian	Dallas	555-0135	someone@example.com	0
Advanced Bike Components	ABC28UU7	Stasevicius, Darius	Santa Cruz	555-0162	someone@example.com	0
Affordable Sports Equipment	AFF5E9IK	Alcorn, Paul	Lynnwood	555-0174	someone@example.com	0
All Cycle Shop	ACSHN2S4	Miller, Mike	Los Angeles	555-0145	someone@example.com	0
Amazing sports store		Stokasa, Jan	Redmond	555-0197	someone@example.com	0
Amuzing bikes		Wong, Y	Redmond	555-0131	someone@example.com	0
Another Bicycle Company	ABC09M32	McKay, Yvonne	Missoula	555-0127	someone@example.com	0
Astonishing bikes		Shah, Parul	Redmond	555-0135	someone@example.com	0

c360 Multi-Field Search allows CRM users to build their own custom quick search screen with the fields they search most frequently



Users can configure the fields they search most frequently. This configuration can be changed easily at any time



Users can specify which search buttons to include on the search screen.



Languages

All c360 products are available in multiple languages and can be easily translated into additional languages by simply making changes to the label and caption values found in a separate .XML document. Each product's Installation and Configuration guide provides detail on making language modifications. All product downloads include language files for multiple languages.

Licensing

The number of Core Productivity Pack licenses must equal or exceed the number of assigned user licenses or Core Productivity Pack will not function for any user. For example, a company that has purchased 25 Microsoft CRM licenses, but has only 11 of them assigned to users needs 11 Core Productivity Pack licenses.

Support, Upgrades and Enhancements

The list price of Core Productivity Pack includes first year support, upgrades and enhancement per the c360 Solutions Software license agreement. After the first year, a support and enhancement plan can be purchased for 20% of the total cost of all Core Productivity Pack licenses.

Information

For more information on c360 Multi-Field Search and the Core Productivity Pack, contact [your c360 reseller:](#)

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