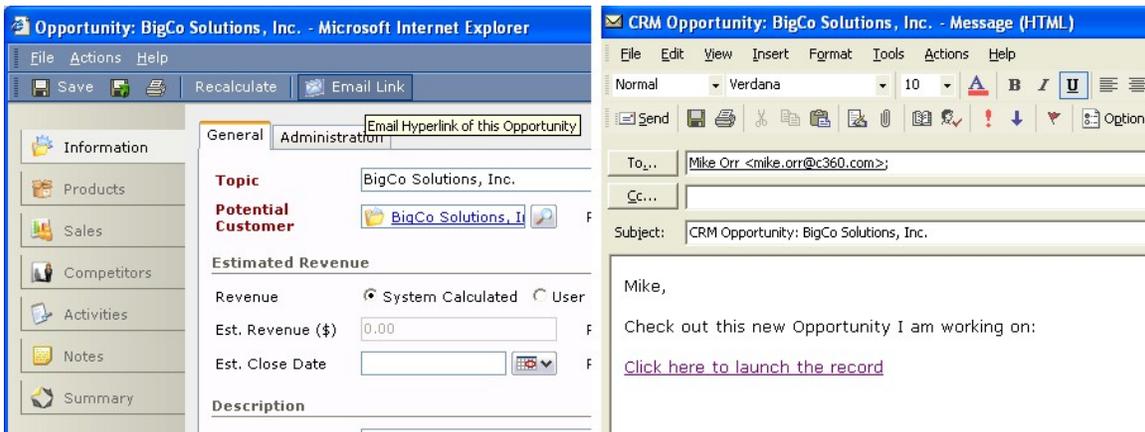




## c360 Solutions Email Link for Microsoft CRM 3.0

### Overview

E-mail Link is a Microsoft CRM compatible product that allows Microsoft CRM users to click a button and send a link to a Microsoft CRM record in an e-mail. The recipient of the e-mail can click the link to open the Microsoft CRM record. Email Link allows Microsoft CRM users to effectively collaborate on CRM records and allows CRM to be a more useful tool throughout your organization. When a user clicks the Email Link button, a regular Outlook (not Microsoft CRM) e-mail will open with one or more links to the record embedded in the body of the e-mail. The user may then add a personal message to the e-mail before sending it.



*Email Link allows Microsoft CRM users to send other users links to CRM records*

### Languages

All c360 products are available in multiple languages and can be easily translated into additional languages by simply making changes to the label and caption values found in a separate .XML document. Each product's Installation and Configuration guide provides detail on making language modifications. All product downloads include language files for multiple languages.



### **Licensing**

The number of Email Link licenses must equal or exceed the number of assigned user licenses or Email Link will not function for any user. For example, a company that has purchased 25 Microsoft CRM licenses, but has only 11 of them assigned to users needs 11 Email Link licenses.

### **Support, Upgrades and Enhancements**

The list price of Email Link includes first year support, upgrades and enhancement per the c360 Solutions Software license agreement. After the first year, a support and enhancement plan can be purchased for 20% of the total cost of all Email Link licenses.

### **Information**

For more [information on c360 Summary and the Core Productivity Pack](#), contact your c360 reseller:

CABC Ltd  
11-13 The Broadway  
Newbury  
Berks  
RG14 1AS  
<http://www.msCRM-cabc.co.uk>  
email: [sales@cabc.co.uk](mailto:sales@cabc.co.uk)  
[Tel 01635 570970](tel:01635570970)

---