





*CRM users can create alerts on any CRM record type and can include alert text, expiration date/time and alert type*

### **Languages**

All c360 products are available in multiple languages and can be easily translated into additional languages by simply making changes to the label and caption values found in a separate .XML document. Each product's Installation and Configuration guide provides





detail on making language modifications. All product downloads include language files for multiple languages.

### **Licensing**

The number of Core Productivity Pack licenses must equal or exceed the number of assigned user licenses or Core Productivity Pack will not function for any user. For example, a company that has purchased 25 Microsoft CRM licenses, but has only 11 of them assigned to users needs 11 Core Productivity Pack licenses.

### **Support, Upgrades and Enhancements**

The list price of Core Productivity Pack includes first year support, upgrades and enhancement per the c360 Solutions Software license agreement. After the first year, a support and enhancement plan can be purchased for 20% of the total cost of all Core Productivity Pack licenses.

### **Information**

For more information on c360 Summary and the Core Productivity Pack, contact your c360 reseller:

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